

# Privacy agreement for the processing of personal data for the website www.caffecagliari.it

## Introduction

This section describes the methods of website management adopted by the Company with reference to the processing of personal data of users accessing and visiting the site. In accordance with Art. 13 of Leg. Decree 196/2003 governing Personal Data Protection, the Company aims to inform all those interacting with the services offered on the site, accessible electronically by entering the address: [www.caffecagliari.com](http://www.caffecagliari.com)

The privacy agreement is also based on the Recommendation no. 2/2001 adopted on 17th May 2001 by the European authorities for personal data protection, meeting in the working party set up according to art. 29 of Directive no. 95/46/CE, to identify the minimum requirements for the collection of personal data online, and in particular, the methods, times and type of information that data controllers must provide users with when they visit web pages, regardless of the purpose of their visit.

## The data controller

In order to provide web services, the data controller company may process data regarding identified or identifiable physical or legal persons. The data controller responsible for processing is CAFFÈ CAGLIARI Spa with registered offices in Via Emilia Est 1129, Modena.

## Location and purposes of data processing

Processing related to web services of this site takes place on a TEL & CO server exclusively by personnel employed by ESC, appointed as the external managers for processing of data required to provide the services of assistance and maintenance of the Internet site.

The data collected in the page “**contact us**” in the form "**Franchising**" are processed by the controller for the sole purpose of providing those concerned with information regarding the franchising project.

To enter the **reserved area** the user does not need to enter any personal data; access is simply by entry of a USERNAME and PASSWORD supplied by email directly from the controller Caffè Cagliari Spa.

No data deriving from the web service is disclosed or distributed.

## Type of data processed

Browsing data: the IT systems and software procedures used for operation of the web site acquire, during routine operation, some personal data, the transmission of which is considered implicit in the use of the Internet communication protocols. This is information that is not collected to be associated with identified persons, but which in their nature may, through processing and associations with data retained by third parties, enable the identification of users. This category of data includes IP addresses or domain names of the computer used by the users to connect to the site, URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the dimensions of the file obtained in the response, the numerical code indicating the status of the response sent by the server (successful, error, etc.) and other parameters regarding the operating system and IT environment of the user. These data are used exclusively to retrieve anonymous statistical information on use of the site, and to ensure correct operation of the latter, and are deleted immediately after processing. The data may be used to establish liability in the event of hypothetical IT crimes detrimental to the site. **Data voluntarily provided by the user.** The optional, explicit and intentional delivery of emails to the addresses indicated on this Site will lead to the subsequent acquisition of the sender's address, name and surname, required to send responses to requests, as well as any other personal data included in the message.

Compilation of the grid in the page "contact us" in the form "Franchising" involves the collection by Caffè Cagliari of the name and surname of the user, the telephone number, email address, name of the company, the nation and city, in order to provide the information regarding the franchising project.

**Cookies** All information on cookies used on the website can be found in the page "**cookie policy**".

## Optional/compulsory granting of consent for data processing

In addition to that outlined for browsing data collected by the IT system, the user is free to provide personal data requested in the "contact us" page in the form "Franchising" to request information on the franchising

project. Failure to enter this data may render impossible the activation of the requested service.

Summarised privacy details and requests for consent are stated in the specific web site pages for special services.

For the sake of completeness, note that in some cases (not subject to routine management of this site) the Authorities may request news and information in accordance with Art. 157 of Leg. Decree 196/2003, for inspections on the processing of personal data. In these cases, responses are compulsory subject to the risk of administrative penalties. **Processing methods**

The personal data are processed using automatic electronic instruments strictly for the time required to provide this service for which the data were collected. Special safety measures, and in particular antivirus systems, are implemented to prevent the loss of data, illegal or incorrect use of the data or unauthorised third party access.

### **Rights of those concerned**

The subjects referred to in the personal data are entitled at any time to obtain confirmation

regarding the existence of personal data regarding him/herself, the contents and source, verify accuracy or request the integration, update or amendment to this information, in accordance with art. 7 of Leg. Decree no.196/2003. In accordance with the above article, the persons concerned are also entitled to request cancellation, conversion to anonymous status or blocking of the data handled in breach of the law, as well as to dispute handing of this information, for legitimate reasons. To contact the data controller, send a fax to the number 059/367356 or email to [info@caffecagliari.it](mailto:info@caffecagliari.it). Note that this privacy document may be subject to updates, modifications and integrations due to organisational changes of the Controller or based on changes to regulations governing personal data protection.